

October 05, 2020 | 2:00 - 3:00 PM (EDT)

Virtual Training (Complimentary)

Listening to Your Employees: Advice from Emerging Leaders

Instructor(s): Susan W. McCampbell, CJM, President, McCampbell and Associates, Inc. and Doug Dretke, Executive Director, Correctional Management Institute of Texas

Improvement of the jail workplace and retention of jail employees are ongoing critical issues for jail and local government leaders. Progress, reform, and daily operations rely on keeping quality employees. Yet, the question needs to be asked: Are jail leaders soliciting input, listening, and acting to address concerns raised by their employees? But listening is often a low priority in our workplaces.

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