COVID-19 has significantly changed the ways in which jails operate. In just a few months, we have seen inmate populations drop, stopped programs and work details, looked for alternatives to onsite inmate visitors, learned ways to modify housing plans, ramped up detailed cleaning protocols, and scrutinized every person entering the jail. Some jails have begun returning to “normal,” or should we say the “new normal”. As many different jail designs, state standards, and operational philosophies exist; there will be variances to the “new normal.” Over the last several weeks, much information has been shared regarding opening visitations, how to restart programs, and what to do as inmate populations begin to increase. The information has been very informative and helpful. Thoughts of how operations will look in the future are at the forefront of every jail professional’s mind, and solutions are as unique to each facility as the individual challenges we face. Collaborative discussions and problem-solving sessions provide an outstanding opportunity to share ideas that are focused on favorable outcomes for everyone. The goal of this webinar is to add to those discussions about returning jail operations to the “new normal.”