



American Jail Association Resolution

Access to Communication Services at Just, Reasonable, and Fair Rates

- WHEREAS,** the American Jail Association recognizes that access to communication services, while governed by legal and operational constraints, is an essential component of sound jail management;
- WHEREAS,** detainees should have access to a range of communications services e.g. telephones, video visitation, e-messaging, visitation, mail, etc.
- WHEREAS,** the American Jail Association fully advocates for programs which encourage detainees to maintain contact with friends and family, and the access should be reasonably priced;
- WHEREAS,** in its current state, these services provide intelligence to the law enforcement community to solve crimes, reduce contraband, monitor gang activity, and prevent illegal contact with victims and witnesses, while keeping the community safe from unwanted harassment;
- WHEREAS,** the tools that provide law enforcement with the necessary intelligence and monitoring capabilities to protect the public, as well as the jail environment, have a cost associated with them;
- THEREFORE
BE IT
RESOLVED** that the American Jail Association advocates for efforts to ensure just, reasonable, and fair communication rates for all parties that can attract and sustain quality detainee communication services in our nation's jails:
1. Contracts involving communications services for detainees comply with all applicable state and federal regulations.
 2. Contracts are based on rates that are commensurate with those charged to the general public for like services. Any deviation from ordinary consumer rates should reflect actual costs associated with the provision of services in a jail setting.
 3. Contracts for detainee communications services provide the broadest range of communication options determined to be consistent with the requirements of sound jail management.

Sunset Provision

BE IT FURTHER RESOLVED that this Resolution shall become effective immediately upon adoption and shall remain in full force and effect for a period of five (5) years, after which it shall automatically expire on May 16, 2031, unless formally reaffirmed, revised, or amended by the Board of Directors prior to that date.

ADOPTED this 16th day of May 2026